

## Contact Information

### Email

otinbecs@gmail.com

### Address

139 Renoir Crescent

### Phone

0433 496 808

## Skills

- Quick Learner
- Effective communicator, evident in a team and customer setting
- Strong leadership skills
- Able to work well as part of a team
- Conflict resolution
- Great organisation skills
- Time management

# Rebecca Robinson

Seeking a position in which I may maximize my management and customer service experience in the swimming and fitness world



## Experience

### Make a Splash Swim School

Jindalee, Brisbane

June-2012

June-2014

### Learn to swim assistant manager

The training of instructors and providing on-going feedback were a part of this role. I was responsible for assessing the children and instructors. I was responsible for testing the water daily, adhering to a schedule for when I should do so. I supported the manager in their role and helped grow the team and advance the swim school. (Please note the start and end dates are not specific. I only remember the months and year, not the exact date.)

### AJ's swim school

Algester, Brisbane

October-2014

Currently

### Learn to swim manager

In this job, I developed lesson plans and implemented staff training. I re-constructed the swim school, adding in benefits and consistency for the parents, children and instructors. This resulted in a record number of bookings and continuous advancements and growth.

## Certifications & Courses

Certificate 3 in Aquatics

Austswim teacher of water and general safety

Austswim teacher of infants and toddlers

Austswim teacher of Access and Inclusion/2014

Austswim assessor

Current First Aid and CPR

## References

Jo McKewen of AJ's Sports Centre

Operations Managers

Phone: 0413 144 986

Email: Jo@ajsportscentre.com

Rob Donald of Pacific Aquatics Pool Care

Owner and Operator

Phone: 0412 679 671

Email: info@pacificaquaticspoolcare.com.au